

AROSA RANCH

6760 Hwy 3, East Bridesville, V0H 1Y0 British Columbia, Canada

Contact Info: Cell 778-233-7789 Email: office@arosaranch.com Website: www.arosaranch.com

Follow us on Social Media! @arosaranch on Facebook and Instagram

Welcome to Arosa Ranch! We're so happy you found us and look forward to hosting you on our privately owned and family operated property. We have a few rules to ensure everyone has a great stay, most importantly we hope you all enjoy peace and relaxation as you retreat to nature.

Campground Rules

- **Check-in Time:** Between **2:00 pm & 7:00 pm**. *No afterhours check-in*
- **Check-Out Time:** before 11:00 am. **No refunds** for early checkouts.
- **Quiet time: 11pm-8am**, excessive noise or loud music will not be tolerated at any time.
- One registered vehicle per site
- **Dangerous or disorderly conduct** will not be tolerated and will result in an automatic eviction of the entire party. There are no refunds if you are evicted.
- **A major credit card and valid ID** will be required of all reservations. Any additional fees will be charged to the credit card on file.

Garbage, Recycling & Wildlife Attractant

- **Do not** leave any animal attractants (**anything with a scent**) unattended on your site/ in your tent when you leave or go to bed. Pack everything into your vehicle.
- **Wildlife attractants include, but aren't limited to:** food, garbage, coolers, EMPTY COOLERS, BBQ's, bins, dirty stoves, dirty dishes, cans, empty cans or bottles, soap, and toiletries.
- **You are expected to keep your campsite tidy. Please use the garbage and recycling bins accordingly**

Visitors

- **No visitors are allowed on site.** No visitors on site that are not in the registered parties group. The registered person, whose name the reservation is made under, assumes all responsibility for all adults, children or wards in the registered parties group. This reservation holder must agree to all campground rules and liability waiver.

Pets

- Dogs must always be on leash
- Dogs may not be left unattended at any time; Excessive barking will not be tolerated.
- You must clean up after your dog
- Animals are not allowed in washrooms, or office (except guide dogs).

Campfires

*Provincial campfire ban restrictions will be followed at all times

- **Fire Size** – fires must be contained within the firepit provided. It is illegal to have a fire outside of a designated location
- **Wood** – Firewood is available for purchase. Do not burn garbage or collect deadfall for burning.
- **Attendance** – Campfires must always be attended and properly extinguished

Amenities

- Please note: Covid-19 Precautions are in place, we will be monitoring guidelines and determine opening of the Pool, Hottub and Sauna as the summer progresses
- **Playground** – 1 person on trampoline at a time. Adults are responsible for monitoring the safety of their children. (Please note location of the two ponds near playground)
- **Ponds** – Our property has a total of 3 bodies of water, please familiarize yourself with the locations of these ponds. 2 located near the playground which are not for swimming in and the larger spring fed lake. Enjoy these areas at your own risk, children should be supervised at these locations. **There are no lifeguards on duty.**
- **Horses:** We do have horses that pasture freely on the property beyond the cattleguards. **These horses are not for riding or feeding**, for your safety and theirs, thank you for respecting their space. All gates must remain closed

Booking and Cancellation Policy

Full payment is required at time of booking to secure your reservation. E-transfer preferred but we can also accept credit card for individual bookings.

Individual Bookings:

Under 14 days notice prior to your booking: Forfeit 100% of booking

Over 14 days notice prior to your booking: a 40% deposit on your booking is retained

Group bookings:

After 15 days of making booking & up to 60 days prior to arrival forfeit initial deposit (%40)

Within 60 days of arrival, forfeit 100% of booking including initial deposit

It is the responsibility of the guest and strongly encouraged to acquire trip or travel cancellation insurance through your chosen provider.

We reserve the right to refuse service to anyone and will not be responsible for accidents or injuries to guests or loss of equipment or valuables of any kind. Please don't hesitate to reach out if you have any questions.

Thank you for your compliance as we work to keep all of our guests and staff safe!
Enjoy your stay!

AROSA RANCH

6760 Hwy 3, East Bridesville, V0H 1Y0 British Columbia, Canada

PERSONAL RELEASE OF LIABILITY AND ASSUMPTION OF RISKS

Please read this document ("the Waiver") carefully as it affects you (and your registered party) future legal rights and is a full release of claims.

In consideration of Arosa Ranch (the "Campground") providing to me certain services, including my use of the lake & ponds, pool/hottub, playground, cabins, lodge, equipment, and any area of the Ranch property, including the parking lots, walkways, trails, and lake/pond area, during my stay at the Campground (collectively, the "Activities"), I RELEASE, INDEMNIFY, AND FOREVER DISCHARGE the Campground, and its affiliates, subsidiaries, directors, officers, employees, agents, volunteers, contractors, and owners (collectively, the "Releasee") of and from any and all manner of actions, causes of action, loss, damage, expense, suits, contracts, claims, and personal injury, of any nature or kind whatsoever, whether in law or in equity or pursuant to statute (collectively, "Claims"), which as against the Releasee or any of them I ever had, now have or at any time hereafter may have, arising out of my participating in the Activities.

I UNDERSTAND AND AGREE THAT:

1. Myself and my registered party will abide by the Arosa Ranch policies.
2. My participation in the Activities entails known and unanticipated risks and may pose physical risk to me or damage to my property and I may suffer injury or loss, including, serious injury to body, emotional or mental injury, paralysis, or death, to me or to third parties. Risks covered by this Release include injury to me as a result of the participation in the Activities by others.
3. At NO times is there a lifeguard on duty.
4. The Campground is not responsible for any lost or stolen property of mine.
5. This Release is governed by the laws of British Columbia and the parties agree to attorn to the jurisdiction of British Columbia exclusively.

I acknowledge, that I have carefully read, understand and agree to the foregoing prior to my participating in the Activities and that the Campground would not agree to permit myself and those in my registered party to partake in the Activities if I did not agree to the terms set out above. The terms of this Release Agreement form a binding contract.

Name (printed)_____

Signature_____

Date_____